



**NORTH CAROLINA  
PUBLIC STAFF - UTILITIES COMMISSION  
MARCH 31, 2021**

The North Carolina Utilities Commission (NCUC) regulates transportation of household goods (HHG) over public highways within North Carolina. The Maximum Rate Tariff (MRT) governs the **rates and operating practices** associated with these shipments. Provisions of the MRT:

- Defines the maximum rates that may be charged for services.
- Describes (in detail) various rules of operation.
- Specifies forms that **must** be used with every regulated move.

To ensure familiarity with these provisions, **free** training seminars are provided throughout the year as a joint effort by the NCUC, Public Staff, and the North Carolina Movers Association (NCMA). These seminars are geared towards providing carriers with relevant information that will benefit overall business operations:

- Moving procedures breakdown (Best practices, Claims process, Pitfalls to avoid)
- Required documents (BOL, Estimates, COI etc.)
- Quarterly Reports (How to report, What revenues to include)
- Annual Reports (Operating statistics, Verification)
- Sample Moves (MRT rates, chargeable items)

Due to COVID-19, an online version of the MRT seminar will be hosted on the Zoom platform. Representatives will answer questions and help attendees gain a better understanding of the MRT, including appropriate billing practices.

The upcoming online MRT training seminar has been scheduled on **Zoom: Thursday, April 29: 8:30 am – 3 pm**, with a scheduled lunch period. Upon submitting the registration, additional details will be provided.

**Attendance will be limited, so please complete the attached Registration Form as soon as possible and email it to [Transportation@psncuc.nc.gov](mailto:Transportation@psncuc.nc.gov).**

Please note that all new carriers are required to attend a training seminar within 3 months from the date of the Order Granting the Certificate of Exemption.



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