The North Carolina Utilities Commission (NCUC) regulates transportation of household goods (HHG) over public highways <u>within</u> North Carolina. The Maximum Rate Tariff (MRT) governs the **rates** and **operating practices** associated with these shipments. Provisions of the MRT:

- ➢ Defines the maximum rates that may be charged for services.
- ➢ Describes (in detail) various rules of operation.
- ➢ Specifies forms that <u>**must**</u> be used with every regulated move.

To ensure familiarity with these provisions, **free** training seminars are provided throughout the year as a joint effort by the NCUC, Public Staff, and the North Carolina Movers Association (NCMA). These seminars are geared towards providing carriers with relevant information that will benefit overall business operations:

- Moving process breakdown (Best practices, Pitfalls to avoid)
- Required documents (BOL, Estimates, COI etc.)
- Quarterly Reports (How to report, What revenues to include)
- Annual Reports (Operating statistics, Verification)
- Sample Moves (MRT rates, chargeable items)

Due to COVID-19, an online version of the MRT seminar will be hosted on the Zoom platform. Representatives will answer questions and help attendees gain a better understanding of the MRT, including appropriate billing practices.

The upcoming online MRT training seminar has been scheduled on **Zoom**: <u>**Thursday, November 19: 8:30 am – 3 pm,**</u> with a scheduled lunch period. Upon registration, additional details will be provided.

      Attendance will be <u>limited</u>, so please complete the attached Registration Form as soon as possible and email it to Tracy.Hodge@psncuc.nc.gov.

Please note that all new carriers are required to attend a training seminar within 3 months from the date of the Order Granting the Certificate of Exemption.

Krishna Rajeev
Director, Transportation Rates Division
Public Staff – North Carolina Utilities Commission

(919) 733-0878

https://publicstaff.nc.gov/transportation